

DEPS TROUBLE-SHOOTING GUIDE For The Public

If the projector shows only blue on the drop-down screen:

Check to see if the appropriate video source has been selected on the Video Source Selector keypad. The blue screen indicates that the ceiling mounted projector is operational but is waiting for the proper input to be selected.

If the projector/monitor screens are powered on, but only show blue screens:

1. When using a PC:

Check counsel laptops for loose connections and appropriate keypad (**PC**) settings. Make sure PC resolution is set to 1024x768 or lower. If connections are tight and resolution settings are correct, then check to see if PC is set to output its video to the projector. (On most laptops press "Function" + "F7", but laptops do vary so it may be a different F Key.) If everything appears correct, but the image still does not display, turn the DEPS unit off and then back on.

2. When using the Document Camera:

Make sure the Document Camera is on and evidence has been placed on the light table. Make sure the keypad is set to **DOC/CAM**.

3. When using the videocassette recorder:

Make sure a tape is ready to play inside the VCR machine. Also, make sure **VCR** is selected on the keypad.

If a reflective document inhibits evidence viewing:

Normally, documents are illuminated with the Digital Document Camera arm lights, so gently spread the arm lights out as far as they will go to reduce glare. If this action does not solve the problem, it may be necessary to view physical evidence with the existing light in the courtroom. Turn the arm lights and table lights off. Available light in the courtroom is often bright enough to maintain sufficient illumination for viewing images of evidence. Adjust the brightness levels as needed.

In case of problems with audio:

When using PC Audio, if volume is low, make sure the sound is turned up on the PC. If sound is turned all the way up on the PC but is still insufficient, the ECRO can adjust the volume on the DEPS. In case of no audio from the PC, make sure the headphone out jack is used and not the microphone in jack.