

If the projector shows only blue on the drop-down screen:

Check to see if the Video Source Selector keypad is set to the **DOC** position. The blue screen indicates that the ceiling mounted projector is operational but is waiting for an additional keypad command.

If the projector is active, but only shows white on the drop-down screen:

The keypads might be set to a configuration other than the one sending images to the projector. Both the Video Source Selector and the Courtview keypads need to be set to their respective media settings (i.e., **PC**, **VCR** or **DOC-CAM**, or **AUX**) before displaying images of physical evidence on court viewing screens.

If the monitor screens are active, but only show blank white screens:

1. When broadcasting digital images from a PC:

Check counsel laptops for loose connections and appropriate keypad (**PC**) settings. Make sure PC resolution is set to 800x600. If connections are tight and keypad settings are correct, then check to see if PCs are configured correctly.

2. When broadcasting from the Document Camera:

Make sure the Document Camera is on and evidence has been placed on the light table. Set both keypads to their appropriate **DOC/CAM** settings.

3. When broadcasting from the videocassette recorder:

Make sure a tape is ready to play inside the VCR machine. Also, check to see if the appropriate **VCR** settings have been set on the two keypads.

If monitors show only a blue screen:

Check to see if the Video Source Selector keypad is set to the **DOC** position. If it is set to the **VCR** configuration, a blue screen means the DEPS equipment is ready for a VCR presentation.

If a reflective document inhibits evidence viewing:

Normally, documents are illuminated with the Digital Document Camera arm lights, so gently spread the arm lights out as far as they will go to reduce glare. If this action does not solve the problem, it may be necessary to view physical evidence with the existing light in the courtroom. Turn the arm lights and table lights off. Available light in the courtroom is often bright enough to maintain sufficient illumination for viewing images of evidence. Adjust the brightness levels as needed.